



A Janmarg Smart Card is like your pre-paid mobile phone card. Once recharged, you can use the available balance to make trips on the Ahmedabad BRTS buses. After each travel, the trip amount will be deducted from the Janmarg Smart Card account. No need to wait in lines for getting a ticket.

Buying the Janmarg Smart Cards :-

Janmarg Smart Card can be bought at the ticketing counter of the BRTS Bus Station.

- ◆ For purchasing the Janmarg Smart Card there is a onetime issuing fee of ₹ 25/- only. (Non Refundable)
- ◆ You can recharge the Janmarg Smart Card at the BRTS Bus station in multiples of ₹ 50/-
- ◆ Only **one person** can travel at a time using a Janmarg Smart Card.

Check Balance on Janmarg Smart Card :-

While traveling you can check the available balance on the LCD screens of the entry and exit barriers.

If you are not traveling and would like to know the balance on your Janmarg Smart Card check it at the ticket counter only. Do not use the entry validator to check the balance on Janmarg Smart Card every entry at the validator would be considered as an entry into the bus station and money would be deducted from the Janmarg Smart Card - a minimum of ₹ 3/- (if you exit at the same station) or upto a maximum of ₹ 28/- (in case no exit is validated) may be charged. This rate is maximum and minimum prevailing rate.

You have to maintain a minimum balance to be able to use your Smart Card - the minimum balance required is equal to the trip cost to the maximum distance from the station you are traveling. Else "Insufficient Balance" message would be displayed and you would not be able to use your Smart Card.

How to use the Janmarg Smart Card :-

Let's take a ride from RTO to Memnagar using a Janmarg Smart Card

You have just purchased a Janmarg Smart Card from the BRTS Bus Station at RTO and want to go to Memnagar.

While entering the Bus Station :-

Just place the Janmarg Smart Card on the area marked on top of the flap barrier / turnstile. The barrier will automatically allow one person to enter. The available balance is shown on the LCD screen of the entry barrier.

Once inside the bus station, you catch a bus enroute to Memnagar.

After you get off at Memnagar ...

Exiting the Bus station :-

It is the same process while exiting the station - place the Janmarg Smart Card on the area marked on top of the flap barrier / turnstile. The barrier will automatically allow one person to enter. The available balance is shown on the LCD screen of the exit barrier.

Your first journey using a Janmarg Smart Card is done, its as simple as that ...

Don't try to jump the barrier/enter without registering :-

Penalty for jumping the barrier/ entry without registration is ₹ 100/- . Forced entry would result in an alarm and could result in greater penalty.

Exiting the station without travelling :-

In case you decide not to travel after entering the Bus Station

If you exit without travelling, at the same station as that of entry, a deduction of minimum fare (at present ₹ 3/-) would be made from the available balance.

Maximum Travel Time :-

The maximum travel time between Janmarg Smart Card entry and exit is 100 minutes.

In case you lose the Card :-

No refund is admissible in the case of a lost card.

Damaged Card :-

Damaged cards can be replaced for a replacement fee of ₹ 25/- only. The balance of the old card will be transferred to the new card.

In case of acceptable damage (Ex. Card is in good condition yet not readable at the validator/POS due to technical defect/default) a replacement card may be issued free of cost. Contact BRTS Bus Station OR on Toll Free **Telephone no. 1800-233-2030** for details.

Important Information :-

Janmarg Smart Card users have to register exit at exit station barrier within the stipulated maximum time (100 minutes) else a sum of the maximum fare from the origin station would be automatically deducted from the available balance.

Travelers should have their Janmarg Smart Card with them throughout the whole trip - from entry to exit and would have to present it for inspection if requested by inspection personnel.